1. Are you a RI resident?
   ○ Yes  ○ No

2. If you are not a resident of Rhode Island, which state are you a resident of?
   __________________________________________

3. What city/town were you in when you encountered the RI State Police?
    __________________________________________

4. What is the reason for your encounter with the RI State Police? Check all that apply.
   ○ Received a traffic ticket
   ○ Received a warning in a traffic stop
   ○ Stopped for questioning
   ○ Witness of an accident
   ○ Witness of a crime
   ○ Arrested
   ○ Victim of crime
   ○ Involved in an accident
   ○ Part of a criminal investigation
   ○ Background check
   ○ General Inquiry
   ○ Visited/toured a facility
   ○ Roadside assistance
   ○ School visit
   ○ Presentation from a Trooper
   ○ Community event
   ○ Program hosted by the RI State Police
   ○ Other (please specify) ________________________________
5. How long was your encounter with the RI State Police?
   - ○ 0-10 Minutes
   - ○ 10-20 Minutes
   - ○ 20-30 Minutes
   - ○ 30 Minutes or more

6. Did you receive a clear explanation about the encounter or what was happening?
   - ○ Yes    ○ No    ○ N/a

   Additional comments:
   ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________

7. Based on this encounter with the RI State Police, please answer the following:

   How would you describe the attitude and/or behavior of the individual from the RI State Police?
   - ○ Extremely Respectful
   - ○ Very Respectful
   - ○ Respectful
   - ○ Fairly Respectful
   - ○ Disrespectful

   Additional comments:
   ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________
9. Based on this encounter with the RI State Police, please answer the following:

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Was the individual you encountered knowledgeable about the situation and any questions you may have had?</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Did the individual behave in a professional manner?</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Overall, were you treated fairly by the RI State Police during your encounter?</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

Additional comments:

__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

10. Overall...

<table>
<thead>
<tr>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>How would you describe the service you received from the RI State Police during this encounter?</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

Additional comments:

__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

__________________________________________________________________________________
11. Please rate the following areas focusing on safety:

<table>
<thead>
<tr>
<th>Area</th>
<th>Very Safe</th>
<th>Safe</th>
<th>Unsafe</th>
<th>Very Unsafe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall safety of RI state highways</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overall safety of RI schools</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overall safety of your local neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Additional comments:
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

12. Overall...

<table>
<thead>
<tr>
<th>How would you rate your experience with the RI State Police?</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Additional comments:
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________


13. Where do you see room for improvement within the RI State Police? Check all that apply.

- Communication with the Public
- Professionalism
- Response Time
- More Patrol Presence
- Patrol in General
- Community Policing
- Cultural Awareness
- Presence at Community Events
- Traffic Enforcement
- Criminal Enforcement
- Follow-ups/ Returning Messages
- Staff On-Hand/ Availability of Troopers
- Accessibility to Information/ Ease of Website Navigation
- Publicizing Crime Information
- Exposure and Access to View the Wanted Individuals
- Expand Platforms for Public Information
- None
- Other (please specify) ________________________________________________________________

14. Please leave any additional comments/concerns below:

_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________  

Thank you for taking the time to complete this survey.